



ISM-Spokane Presents a One-Day Seminar
Tuesday, May 15, 2018



This is a “Don’t Miss” workshop!
If you’ve thought of improving your processes which directly impact your firm’s profits and revenues, you need to attend on
Tuesday, May, 15, 2018
8:00 a.m. to 4:30 p.m. in the Gonzaga Hemmingson Center 3rd Floor Ballroom

LEAN / SIX SIGMA / THEORY OF CONSTRAINTS

Presented by Deepak Iyengar, Ph.D.

Process improvements not only lead to better productivity but also contribute directly to a firm’s profits and revenues. Methodologies like Lean Management / Six Sigma / Theory of Constraints, when used appropriately, have the potential to transform work areas leading to higher job satisfaction for the individual and lower turnover rate for the organization. This workshop is designed to equip you with some simple tools, data analysis skillset and jargon to effectively implement process improvement in your organization. Get your laptops that have Microsoft Excel installed in it.

At the end of the workshop you will be able to:

- Distinguish between Lean / Six Sigma / Theory of Constraint methodologies
- Draw a well-defined process map
- Analyze data using simple descriptive / predictive statistics using Microsoft Excel
- Use visual management techniques to solve a problem

Deepak Iyengar, PhD, University of Maryland College Park, is an Associate Professor of Supply Chain Management at Central Washington University (CWU). His teaching and research interests include lean and six sigma processes, supply chain sustainability and logistics. He has mentored and has been directly involved with around 100 projects in the area of lean / six sigma implementation. Deepak’s projects and teaching experience has been across manufacturing, service industries, not for profit organizations and Governmental organizations in the U.S., India and Qatar. He has authored several academic research papers and has also been involved in writing books and book chapters in the area of logistics and supply chain. He has been instrumental in starting up the Greenbelt Lean Six Sigma Certification program at CWU.



ISM-Spokane, Inc.
808 W. Spokane Falls Blvd.
Spokane, WA 99201

LEAN / SIX SIGMA / THEORY OF CONSTRAINTS

Tuesday, May 15, 2018 ~ 8:00 a.m. – 4:30 p.m.

Registration Fee: \$169.00 for ISM Members, \$199.00 for Non-Members – For companies sending five (5) or more attendees – a discount of \$20 off the regular price for each attendee can be taken (fee includes continental breakfast, lunch and breaks)

Registrant Name: _____

Business Name: _____

Business Address: _____

Business Telephone Number: _____

E-Mail Address: _____

Registration and payment can be made through the ISM Spokane website – ismspokane.org or

**Mail Registration Form & Check to: ISM-Spokane
Attn: Thea Prince
808 W. Spokane Falls Blvd.
Spokane, WA 99201**

Location: Gonzaga University Hemmingson Center, 3rd Floor Ballroom
702 East Desmet Avenue

Schedule: 8:00 Check-In and continental breakfast
8:30 Session Begins
10:00 Break (10 minute)
11:30 Lunch – Keynote presentation
 “Evolution of Supply Chain Management as a Discipline and Its Future”
1:30 Session Resumes
3:00 Break (10 minute)
4:30 Adjourn
(Earn 7.5 CEU Credits)

- Mail your registration and payment today – limited to 75 registrants
- **All registrations must be received by Friday, May 11, 2018**
- Questions? Contact Pam Tatosky (509) 354-7127 or e-mail pamt@spokaneschools.org